

How To Contact Us

We are here to help. Contact us by phone, fax, or e-mail, and we'll respond quickly to meet your needs.

Our business hours are 8:30 am to 6:00pm, Monday through Friday.

If you don't see an applicable phone number below, or aren't sure which number to use, contact us at 62-21 3800902 and we'll route your call to the correct person.



Product Selection

- Request product information
- Equipment rental and leasing
- Information on refurbished equipment
- For assistance with the areas listed above,

Phone Number **Fax** **E-Mail**

62-21 3800902 62-21 3518814 tmomarketing@berca.co.id

Product Purchase

- Request a formal quotation
- Place an equipment order
- Check prices
- Verify delivery availability
- Check order status
- Expedite an order
- For assistance with the areas listed above,

Phone Number **Fax** **E-Mail**

62-21 3800902 62-21 3518814 tmomarketing@berca.co.id

Technical & Professional Services

- Technical and application assistance
- Consulting and integration services
- For assistance with the areas listed above,

Phone Number **Fax** **E-Mail**

62-21 3800902 62-21 3518814 tmomarketing@berca.co.id

Equipment Service

- Instrument repair and calibration
- Information about contract options
- Upgrades and retrofits
- For assistance with the areas listed above,

Phone Number **Fax** **E-Mail**

62-21 3800902 62-21 3518814 tmomarketing@berca.co.id

- Parts selection and purchase

Phone Number **Fax** **E-Mail**

62-21 3800902 62-21 3512044 merlianaT@berca.co.id

Training

- Class schedule and registration
- For assistance with the area listed above,

Phone Number **Fax** **E-Mail**

62-21 3800902 62-21 3518814 tmomarketing@berca.co.id

Local Office(s)

[Indonesia Offices](#)

Introduction

Find local addresses below.



- [Sales Offices](#)

- contact information for an Agilent office near you

Sales Offices

Bandung

P.T. Berca Hardayaperkasa
Jalan Tengku Angkasa No. 33
Bandung 40132

Phone Number: (62-22) 250-8100

Fax: (62-22) 250-6757

E-Mail Address: tmomarketing@berca.co.id

Indonesia

All Assistance

Phone Number: (62-21) 380 0902

Fax: (62-21) 351 7423

E-Mail Address: tmomarketing@berca.co.id

Jakarta

P.T. Berca Hardayaperkasa
J1 Abdul Muis No. 62
Jakarta 10160 Indonesia

Phone Number: (62-21) 380 0902

Fax: (62-21) 351 7423

E-Mail Address: tmomarketing@berca.co.id